PRIVACY POLICY

This Privacy Policy applies to whoever accesses this website and who opts to navigate it and use its services, irespective of whether products are purchased. This policy seeks to explain how information is collected and used and the users of https://www.romacruiseterminal.com/en/home-english/ and all the Roma Cruise Terminal sites connected to it, are identified.

INFORMATION PURSUANT TO ART. 13 OF REG. EU 2016/679

The information is provided only for the Roma Cruise Terminal sites and not for any third party sites consulted by the user via links.

THE CONTROLLER OF THE WEBSITE

The controller of the data collected through this site is Roma Cruise Terminal S.r.l., whose registered office in Italy, is Via Darsena Romana n.11, Civitavecchia (RM).

Roma Cruise Terminal retains the right to decide on the purpose and methods of processing, as well as on the security procedures to be applied to guarantee the confidentiality, integrity and availability of the data.

THE PURPOSE OF THE DATA PROCESS

The specific reasons for which the data is processed are in line with the purposes pursuant to art. 13, EU Reg. 2016/679:

In general, the data is processed for the following purposes:

1. Registration on the site and use of the services offered by Roma Cruise Terminal;
2. Management of access requests to the Rome Cruise Terminal sites;
3. Manage the requests of the interested party: whether of a technical and/or commercial nature as well as requests for information;
4. Sending of operational communications through various channels, both electronic and telematic (e-mail, sms) and traditional (paper mail, telephone).

PROCESSING METHODS AND DATA STORAGE

Personal data is processed mainly electronically and telematically.

The processing operations are implemented in such a way as to guarantee the logical, physical security and confidentiality of one'spersonal data.

The data provided will be kept for the time strictly necessary to achieve the purposes for which they were collected, namely:

a) data of the registered user: up to the request for cancellation of the same;

LEGAL BASIS AND OBLIGATORY OR OPTIONAL NATURE OF THE PROVISION OF DATA

The provision of personal data to Rome Cruise Terminal, which is requested on various collection occasions, can be mandatory or optional.

In the case of mandatory nature of the provision of data, failure to provide them will make it impossible to execute what is requested.
The legal basis of the treatment:

- for the purposes indicated in points 1) to 4) is the contract; therefore, in the absence of such data, it will not be possible to place orders and/or use the services of Rome Cruise Terminal;

For the sake of completeness, it should be remembered that in some cases (not subject to the ordinary management of this site) the Authority may request news and information pursuant to Article 157 of Legislative Decree no. 196/2003 as well as pursuant to the GDPR, for the purpose of controlling the processing of personal data. In these cases, the answer is mandatory under penalty of an administrative fine.

AREAS OF COMMUNICATION AND DISSEMINATION OF DATA

The data may be communicated to:

• whoever can access such data by virtue of regulatory provisions;

• to RCT's contacts, employees, in the context of their duties, responsible for processing the data you provide;

• to third parties, adequately selected and endowed with experience, ability and reliability, who offer a suitable guarantee of full compliance with the provisions in force regarding treatment, including the profile of data security. These third parties have been appointed as "data processors" and carry out their activities according to the instructions given by Roma Cruise Terminal.

TRANSFER OF DATA ABROAD

In case of transfer of data abroad for the purposes described above:

a) countries belonging to the EEA (European Economic Area): these transfers, being carried out to countries subject to the application of the GDPR, will take place in compliance with the provisions of the latter, as illustrated in this information;

b) non-European countries: these transfers, being carried out to countries not subject to the regulation of the GDPR, can only take place once the Controller has ascertained the presence of the conditions referred to in Chapter V of the GDPR (Article 44 et seq.) .

Further information in this regard may be requested from the Data Controller.

TYPES OF DATA PROCESSED

Navigation data

The computer systems and software procedures used to operate this website may acquire, during their normal operation, personal data whose transmission is implicit in the use of Internet communication protocols.

This is information that when being collected may not be associated with identified interested parties, but which by their very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes the IP addresses or domain names of the computers used by users who connect to the site and other parameters relating to the user's operating system and IT environment.

This data and information is used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning and is cancelled immediately after processing. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site: except for this eventuality, the data is not retained for more than six months.

PUBLIC DATA

Public data or data in the public domain is necessary to conclude and execute purchase orders, as well as to use the services offered by Rome Cruise Terminal. Optional, explicit and voluntary e-mail to the addresses indicated on this site involves the subsequent acquisition of the sender's address, necessary to respond to requests.

SECURITY MEASURES

Rome Cruise Terminal has adopted adequate security measures in order to minimize the risk of destruction or loss - even accidental - of data, unauthorized access or processing that is not permitted or does not comply with the indicated collection purposes.

COOKIES

The use of cookies by Roma Cruise Terminal S.R.L. falls within the site manager’s privacy policy and complies with the Provision of 8 May 2014 *"Individuazione delle modalità semplificate per l’informativa e l’acquisizione del consenso per l’uso dei cookie”* of the *Garante Privacy Italiano.*

GENERAL INFORMATION ABOUT COOKIES

A cookie is a small amount of data sent to your browser from a website and which is subsequently stored on a hard disk or mobile device. The cookie is then re-read and recognized by the website that sent it each time you make a subsequent connection.

TECHNICAL COOKIES

This type of cookie is strictly necessary for the correct functioning of some sections of the web-site. They are of two categories: permanent and non-permanent:
• permanent: once the browser is closed they are not destroyed but remain up to a preset expiration date
• non-permanent: they are destroyed every time the browser is closed

These cookies are necessary to view the site correctly and in relation to the technical services offered, they will therefore always be used and sent, unless the user changes the settings in their browser (thus affecting the display of the pages of the site).

ANALYTICAL COOKIES

Cookies in this category are used to collect information on the use of the site. Analytical cookies are sent from the site itself or from third-party domains.

THIRD PARTY SERVICES ANALYSIS COOKIES

These cookies are used to collect information on the use of the Site by users in anonymous form such as: pages visited, time spent, origins of the traffic of origin, geographical origin, age, gender and interests for the purposes of marketing campaigns . These cookies are sent from third-party domains external to the site.

Normally, most browsers are initially set to accept cookies automatically. One can change these settings to block cookies or to warn you that cookies are being sent to your device: to change these settings, you can refer to the instruction manual or to the help screen of your browser.

COOKIES THAT INTEGRATE PRODUCTS AND FEATURES OF THIRD PARTY SOFTWARE

This type of cookie integrates features developed by third parties within the pages of the website such as icons and preferences expressed in social networks in order to share the contents of the website or for the use of third-party software services. These cookies are sent from third-party domains and partner sites that offer their functionality on the site's pages.

PROFILING COOKIES

These cookies are necessary to create user profiles in order to send advertising messages in line with the preferences expressed by the user within the pages of the Site.

COOKIES USED BY ROMA CRUISE TERMINAL

This site uses:

- Technical cookies: always sent from our domain, they are necessary to view the website correctly and in relation to the services offered, they will therefore always be used and sent, unless the user changes the settings in their browser (thus affecting the display of pages of the site).

How canoneI disable cookies?

BROWERS

Most browsers are configured to accept, control or possibly disable cookies through the settings.

However, we remind you that disabling navigation or functional cookies can cause unsatisfactory functioning of the site and/or limit the service we offer.

Below is the path to follow to manage cookies from the following browsers:

Internet Explorer: https://support.microsoft.com/it-it/help/17442/windows-internet-explorer-delete-manage-cookies

Microsoft Edge: https://privacy.microsoft.com/it-it/windows-10-microsoft-edge-and-privacy

Chrome: https://support.google.com/chrome/answer/95647?hl=it-IT&hlrm=fr&hlrm=en

Firefox: https://support.mozilla.org/it/kb/Attivare%20e%20disattivare%20i%20cookie

RIGHTS OF INTERESTED PARTIES pursuant to articles 15, 16, 17 18, 20, 21 and 22 of the REG. EU 2016/679

We inform you that as an interested party, you have, in addition to the right to lodge a complaint with a supervisory authority, the rights listed below, which you can assert by making a specific request to the Data Controller.

Art. 15-Right of access

The interested party has the right to obtain confirmation from the data controller as to whether or not personal data concerning him is being processed and, in this case, to obtain access to personal data and information regarding the treatment.

Art. 16 - Right of rectification

The interested party has the right to obtain from the data controller the rectification of inaccurate personal data concerning him without unjustified delay. Taking into account the purposes of the processing, the interested party has the right to obtain the integration of incomplete personal data, also by providing a supplementary declaration.

Art. 17 - Right to cancellation (right to be forgotten)

The interested party has the right to obtain from the data controller the cancellation of personal data concerning him without unjustified delay and the data controller is obliged to cancel the personal data without unjustified delay.

Art. 18 - Right to limit processing

The interested party has the right to obtain from the data controller the limitation of the treatment when one of the following hypotheses occurs:

a) the data subject disputes the accuracy of the personal data, for the period necessary for the data controller to verify the accuracy of such personal data;
b) the processing is unlawful and the interested party opposes the cancellation of personal data and instead requests that their use be limited;
c) although the data controller no longer needs it for processing purposes, personal data are necessary for the data subject to ascertain, exercise or defend a right in court;
d) the interested party has opposed the treatment pursuant to article 21, paragraph 1, pending the verification of the possible prevalence of the legitimate reasons of the data controller with respect to those of the interested party.

Art. 20 - Right to data portability

The interested party has the right to receive, in a structured format, commonly used and readable by an automatic device, the personal data concerning him provided to a data controller and has the right to transmit such data to another data controller without impediments from part of the data controller to whom you provided them.
In exercising his rights in relation to data portability pursuant to paragraph 1, the interested party has the right to obtain the direct transmission of personal data from one data controller to another, if technically feasible.

Art. 21 - Right to object

The interested party has the right to object at any time, for reasons connected to his particular situation, to the processing of personal data concerning him pursuant to article 6, paragraph 1, letters e) or f), including profiling on the basis of such provisions.

Art. 22 - Right not to be subjected to automated decision-making, including profiling

The interested party has the right not to be subjected to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or which significantly affects his person in a similar way.

WITHDRAWAL OF CONSENT TO TREATMENT OF PERSONAL DATA

You are also entitled to withdraw your consent to the processing of your personal data.

At the end of this operation, your personal data will be removed from the archives as soon as possible.

If you wish to have more information on the processing of your personal data, or to exercise the rights referred to in the previous point, you can write to privacy@romacruiseterminal.com.

Before we can provide you, or change any information, we may need to verify your identity and answer some questions. An answer will be provided as soon as possible, within a maximum period of 30 days from the request.

Requests may be addressed to the Data Controller at:

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